



1st April 2020

Dear Customer

The last few weeks have been challenging for everyone working in the construction sector. At CEMEX we have followed UK Government advice to the letter, continuing to supply to sites and other building materials manufacturing operations, provided they meet all Public Health guidelines. All our staff who can work remotely are now doing so, and at our operations we have implemented safe physical distancing and correct preventive measures for everyone's health and wellbeing. It is vital for everyone's safety that suppliers, hauliers and contractors follow [Site Operating Procedures \(SOP\) published by the Construction Leadership Council](#), which align with Public Health guidance, and we ask for your help to ensure our deliveries can also be safely made to your sites in accordance with these.

It was very helpful to the construction industry that yesterday Alok Sharma MP, the Secretary of State for Business, Energy & Industrial Strategy, thanked our sector for continuing to operate, saying *"Our country and our economy needs all our support. And the construction industry has answered the call to action. Whether by building temporary hospital wards, installing complex and life-saving oxygen systems, constructing the infrastructure that society needs to function or ensuring that people have safe and healthy homes to live in, you are delivering for our Nation through this difficult time."*

In some markets, demand has understandably decreased and we are reviewing our operational footprint every day to try to maintain a good level of service from a reduced network. It is likely that some of our sites will be temporarily closed and we will of course keep you informed. However, we remain open for business and are ready and able to work with our customers to meet their needs and support their projects.

The construction industry and its supply chain is a fundamental part of the fabric of society and the economy. By maintaining our operations wherever we can while following UK Government protocols and Health & Safety guidance, we will try to continue serving our customers, help to prevent UK economic collapse and be ready to serve our society at the end of the crisis.

Yours faithfully,

CEMEX UK